

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM



0000142483

Investigator: Scott Friedson

Phone:

Fax: Arizona Corporation Commission

Priority: Respond Within Five Days

DOCKETED

Opinion No. 2013 - 108634

Date: 2/20/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Catherine C.

Noble

Account Name: Catherine C. Noble

Street:

City: Maricopa

State: AZ Zip: 85138

Home:

Work:

CBR:

is:

AZ CORP COMMISSION
DOCKET CONTROL

DOCKETED BY

2013 FEB 21 A 10:46

RECEIVED

DM

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

2/20/13

*****WATER/SEWER*****GLOBAL WATER*****OPPOSED*****

Docket Numbers W-20446A-12-3014 and SW-20445A-12-0310

Global Water is requesting a rate increase for water/sewer and water usage that I feel is taking advantage of their Monopoly (being the only water company to choose from in Maricopa, AZ). I moved to Maricopa to retire, and found that my utility bills are going to make that very difficult. My water rate is three times higher than Paradise Valley, AZ and now they want to raise it again. I am very water- conscious with zero-scape landscaping and water saving faucets & toilets. I am the only one living in my home and my water bill is never less than \$96.00.

I moved to Maricopa to be closer to family and friends and many of them are talking about moving out of Maricopa because of the ridiculous utility bills, especially the water. I am very concerned that not only will I have to pay more for my personal water bill, but I will have to pay higher home association fees which will double the impact.

How are we going to grow our small town into a thriving community when the residents are so frustrated with the utility companies (especially since utilities are very affordable in Chandler/Tempe/Mesa/Phoenix)? Yes, we can get a slightly better deal on a house here, but the utilities bring the house payment right back up to the cost of living in the Phoenix Metropolis (closer to work, airport, etc.).

Another concern is that the cost will reflect in our small businesses. We are very proud of our small businesses and are just getting to the point where the empty business spaces downtown are starting to fill up. The housing market is stronger, we have less empty homes & businesses in Maricopa and the builders are all actively building, which inevitably increases revenue for Global Water. The economy is stronger now than it was the last time Global Water filed for an increase, so their request is unwarranted. By raising their prices (which are extremely high to begin with), they are contributing to the migration of people and businesses out of Maricopa

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

which in turn will trigger Global Water to lose revenue.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Entered for the record and filed in docket number W-20446A-12-3014 and WS-20445A-12-0310. FILE CLOSED.

End of Comments

Date Completed: 2/20/2013

Opinion No. 2013 - 108634
